



REPUBLIC OF SOMALILAND

**MINISTRY OF FOREIGN
AFFAIRS & INTERNATIONAL
COOPERATION**

**DIPLOMATIC GUIDE FOR
CONSULAR POSTS IN
SOMALILAND**

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1. Introduction

Somaliland wishes to extend the warmest of welcomes to Consulate, Diplomatic and International Organisation personnel and has the pleasure to present the following consular guide which is intended to offer advice and information on a number of relevant topics. We hope it will prove to be an enabling and useful document that assists you to successfully carry out your functions and work in Somaliland.

Somaliland is committed to strengthening its relations with other countries through establishing diplomatic missions abroad and welcoming consulates and Embassies to open in Somaliland. A number of countries we consider long-standing and valuable friends have established consulates and Embassies and we look forward to the arrival of more. Somaliland is deeply grateful for the presence of these offices which provide tremendous mutual benefit to both host and sending countries and are an invaluable means of cultivating good relations and understanding between our respective countries.

The status (including privileges and immunities) of embassies, consular posts and international organizations in Somaliland is governed by the provisions of the Vienna Convention on Diplomatic Relations (1961), the Vienna Convention on Consular Relations (1963), any relevant agreed bilateral arrangements, and the customary practices of Somaliland authorities with regard to questions not covered by agreement between missions

The information in the guide primarily concerns the regime of diplomatic and consular privileges and immunities; available facilities; relevant administrative rules and procedures; useful contact information, and helpful general information. This material is intended for the permanent missions and international organisations and members of their staff. The information is provided purely as an aid and is not legally binding.

1.1 Arrival and Accreditation of the Head of Mission

Prior to the arrival of a new diplomatic Head of Mission, the diplomatic mission of the sending state should notify the Ministry of Foreign Affairs in a Note verbalee of the head of mission's planned date and time of arrival.

The newly-appointed ambassador will receive an aide-mémoire concerning the presentation of credentials from the Ministry of Foreign Affairs prior to their arrival in Somaliland. Further instructions may follow from the Office of the Presidency in regard to the Head of Mission's meeting with and presentation of letters of credence and/or recall to the President.

Upon arrival in Somaliland, the Ministry of Foreign Affairs will ensure the Head of Mission receives all appropriate welcome protocols. The Head of Mission will meet with the Minister of Foreign Affairs and present his credentials. The Foreign Minister will then accompany the Head of Mission to visit the President. Upon presenting a true copy of his credentials to the President, the Head of Mission will be considered to have officially taken up his function and will be free to perform his public duties.

1.2 Departure of Head of Diplomatic Mission

The Head of Mission will be received by the President at his residence before departing from Somaliland. A farewell visit by the Head of Mission to the Ministry of Foreign Affairs will also be arranged. If diplomats leave from the Airport, customary VIP facilities will be arranged by courtesy of the Protocol Department.

2. Visas

2.1 Visa Procedure

Diplomats, administrative and technical staff of the mission and family members forming part of their household should follow the same visa procedure regardless of whether they plan to stay for more or less than three months. They are advised to submit their visa application to a Somaliland diplomatic or consular mission in their country of origin or habitual residence well in advance of their departure for Somaliland.

Documents to be submitted to the Somaliland Embassy or Consulate

Privileged staff members and their family members need to submit the following documents when applying for a visa:

- a duly completed visa application form;

- a **valid** passport (the passport's validity must extend at least three months beyond the end of the period for which the visa is being applied);
- two passport photographs;
- a Note verbalee from the diplomatic mission or consular post in the Somaliland stating that the staff member will be employed there.

The Note verbalee should include the following details:

- The personal details (name, date and place of birth and nationality) of the visa applicant;
- The number, expiration date and type (ordinary, service or diplomatic) of passport;
- The position the applicant will hold at the diplomatic mission or consular post;
- The starting date and duration of the posting.

To avoid unnecessary delay, the diplomatic mission or consular post is strongly advised to send a copy of this Note verbalee to the Protocol Department of the Ministry of Foreign Affairs and International Cooperation at the following Email address:

slforeign@hotmail.com

2.2 Resident Permit

When a diplomatic mission or consular post registers a staff member at the Ministry of Foreign Affairs, the Ministry assesses whether the staff member has permanent resident status in the Somaliland.

This terminology is derived from article 37 of the Vienna Convention on Diplomatic Relations. After receiving the application for the staff member from the diplomatic mission or consular post, the Ministry, in consultation with the Tax and Customs Administration and the Immigration Department, assesses whether the staff member concerned should be considered to have DV status. The application must contain accurate and complete information concerning previous residence or employment in the Somaliland. An incorrect application could have retroactive implications for the fiscal privileges and status enjoyed.

Staff members of diplomatic missions and consular posts who receive permanent residence status are not entitled to fiscal and other privileges but only to functional immunities.

Permanent residents receive an annotation on their privileged person's identity card in addition to the regular annotation on the card.

Residence after 10 years for staff members with BD and ED status. Once members of the administrative or technical staff (with BD or ED status) of diplomatic missions or consular posts have been legally registered in the Somaliland with the Ministry of Foreign Affairs for a continuous period of 10 years, their privileged status comes to an end. They must then apply for a permanent residence permit.

3. Registration

3.1 Identity Cards

The Identity Card is a document providing information about the status of a member of the diplomatic mission, consular post or international governmental organization in the Republic of Somaliland, including the accorded privileges and immunities.

Diplomatic Identity Card is issued to a diplomatic agent of diplomatic mission or consular post, with specified diplomatic rank. Consular Identity Card may be issued to a consular officer. One of the following consular ranks may be specified in the Consular Identity Card: Consul-General, Consul and Vice-Consul. Diplomats of Embassies and Consulates will receive the same Identity card.

3.2 Application Procedure of ID Cards

The diplomatic missions and consular posts for which the employer works must register household and other staff with the Protocol Department of the Ministry of Foreign Affairs, within **seven days** of his/her arrival in Somaliland by means of a Note verbalee. The diplomatic missions and consular post is required to send a Note verbalee to obtain ID application form in order to get an ID card. Submit the ID application form at the Protocol Department along with the passport photograph. To list the following required documents are:

- completed ID application form
- A Passport Photograph size, taken within the last 4 months
- A list of all staff members local and foreign staff

3.3 Lost or stolen

The Ministry's identity card is at all times the property of the State of Somaliland. Any loss or theft of an identity card is a serious matter and should immediately be reported to the Ministry and police. The Ministry must be notified of the loss or theft of the card immediately by means of a Note verbalee, accompanied by a copy of the police report. To obtain a new identity card, please follow the procedures described above. If a card is lost or stolen a second time, the validity of the replacement card will be limited to six months. The replacement card must be collected in person from the Protocol Department at the Ministry of Foreign Affairs in Hargeisa.

3.4 Return the card

Diplomatic missions and consular posts are responsible for returning the cards of their staff members:

- **within seven days** of the termination of the employment between the holder and the diplomatic mission or consular post;
- When the card has been invalidated by the Ministry of Foreign Affairs for any reason and the Ministry has requested the diplomatic mission or consular post to return it;
- When a card has been reported lost or stolen but the holder or the diplomatic mission or consular post has regained possession of it, even if a new card has not yet been issued.

The diplomatic missions and consular posts will be informed if an identity card has not been returned on time. This may lead to delays in issuing new identity cards. Cards that have not been returned on time will always be reported to the Police.

4. Staff

4.1 Staff of Missions

The Diplomatic Missions, consular posts and international organizations have the right to employ household staff.

Household Staff that come to Somaliland to be employed by staff members of a Diplomatic Mission, Consular Post or Representation of International Organization in their household are subject to the requirements of the current visa and residence regulations. Legal entry and stay in the country of the person to be employed as members of household staff are considered adequate. Members of diplomatic Missions

must ensure when recruiting household staff already in Somaliland that such persons have the right to remain in Somaliland and to take up employment.

The Mission, for which the household staff will be employed by its staff members, should send, in duplicate, for the approval of the Ministry, "a Letter of Undertaking". The "Letter of Undertaking" should be sent to the Ministry not later than 15 days from the date of entry into Somaliland.

The same rules and procedures are valid for household staff working for consular officers in consular posts. However, household staff of consular officers will receive a yearlong residence permit instead of an ID card.

Following the submission of all relevant correspondence, residence permits can be obtained from the local police department (Immigration Department). Residence permits can be extended upon request.

4.2 Local Staff

Where local staff are to be employed (Somaliland nationals or third country nationals with a valid residence permit), Diplomatic Missions, Consular Posts and International Organizations should notify the Ministry in advance with the employment contract and the papers documenting that she/he is enjoying social security coverage. Missions are also requested to present an updated list of locally employed staff working at the Diplomatic/Consular Missions and International Organizations. The list must be updated every time a mission local staff member begins or ends her/his duties. Please refer to Somaliland Labor Law for further information on legal issues of concern that may be applicable for locally employed staff,

4.3 Temporary assignments

The Protocol Department should be notified of the arrival of temporarily assigned personnel through means of a Note verbale within one week of their arrival in Somaliland.

The Note verbale should clearly state: the duration of the assignment; the title, duty or occupation of the official concerned; the reason for the temporary assignment; and relevant details of any accompanying family members.

The passport of the official should be attached to the Note verbale. ID cards will not be issued to temporarily assigned personnel. A temporary assignment clause describing the status of the person will be registered on the passport. Temporary assignments should not exceed 3 months. Renewal for a further 3 months will only be possible in case of emergency. A second renewal is not possible.

Requests for renewal should be communicated by means of a Note verbale prior to the end of the temporary assignment.

5. Immunity

The term 'immunity' in the broadest sense covers both inviolability and immunity from jurisdiction. Inviolability means that the Somaliland government may not take any coercive measures. Such measures include the arrest and remand in custody of individuals, forced access to and seizure of buildings, and seizure of goods. Immunity from jurisdiction means that Somaliland courts are not competent to hear disputes where the defendant enjoys immunity from criminal or civil jurisdiction. Involvement in cases concerning inviolability or immunity

Diplomatic missions and consular posts, their staff and their families must respect the law of the Somaliland and cooperate with the police and other national authorities. Diplomatic missions and consular posts may become involved in cases concerning inviolability or immunity in a number of ways. It should be emphasized at this stage that it is highly inadvisable to ignore summonses, whether they concern criminal or civil cases. The consequences of a conviction in absentia may be very unpleasant, even for a diplomatic agent or embassy, and can include the seizure of bank accounts or inclusion in the list of proscribed persons.

5.1 Who enjoys immunity?

Diplomatic missions

Under the provisions of the Vienna Convention on Diplomatic Relations, the following persons enjoy at least some degree of immunity:

- Diplomatic agents and members of their families forming part of their households (articles 29 and 37 VCDR);
- Members of the administrative and technical staff and members of their families forming part of their households (article 37 VCDR);
- Members of the service staff in respect of acts performed in the course of their duties (article 37 VCDR).

A general exception to this rule is in place for persons having Somaliland nationality or permanent residence status. Under the provisions of the Vienna Convention on Diplomatic Relations, the following are inviolable:

- The mission's premises (article 22 VCDR);
- Its archives and documents (article 24 VCDR);
- Its official correspondence (article 27 VCDR);

- The diplomatic courier (article 27 VCDR);
- The diplomatic bag (article 27 VCDR);
- The persons of diplomatic agents, members of the administrative and technical staff of missions, and members of their families forming part of their households (article 29 and 37 VCDR);
- The private residences of diplomatic agents and of members of the administrative and technical staff of missions, their papers, correspondence and property (article 30 VCDR);
- A diplomatic agent and members of his or her family passing through the Somaliland provided he or she is proceeding to take up a post or returning from a post (article 40 VCDR).

Consular posts

Under the provisions of the Vienna Convention on Consular Relations, consular officers and consular employees enjoy immunity from jurisdiction in respect of acts performed in the exercise of their consular duties (both career and honorary officers).

Career officers also enjoy immunity from arrest or pre-trial detention, except in the case of a grave crime and pursuant to a decision given by the competent judicial authority.

However, consular officers may also be arrested or subjected to restrictions on their personal freedom in execution of a final and irrevocable court judgment (article 41 et seq. VCCR). Under the provisions of the Vienna Convention on Consular Relations, the following are inviolable:

- The consular premises (article 31 VCCR);
- The consular archives (article 33 VCCR);
- The official correspondence of the post (article 35 VCCR);
- The consular courier (article 35 VCCR);
- Consular officers, to a limited extent (article 41 in conjunction with article 43 VCCR);
- Consular officers who are nationals of or permanently resident in the receiving state only enjoy immunity from jurisdiction and personal inviolability in respect of official acts performed in the exercise of their duties (article 71 VCCR).

The diplomatic bag and mail

In accordance with article 27 of the VCDR and article 35 of the VCCR, the diplomatic bag and mail are inviolable. The diplomatic bag may not be opened or detained. Scanning of the diplomatic bag with X-ray equipment is only allowed for air safety, for example. This may not be done systematically and can only be requested by the airline. The packages constituting the diplomatic bag must bear visible external marks of their character and may only contain diplomatic documents or articles intended for official use. The diplomatic bag may be entrusted to the captain of a commercial aircraft.

5.2 Immunity from civil jurisdiction

A diplomatic agent has immunity from civil jurisdiction. An exhaustive list of exemptions to this rule can be found in article 31 (1) of the VCDR. Family members of the diplomatic agent enjoy the same immunity. Administrative, technical and service staff enjoy immunity only for acts carried out in the exercise of their duties. Household staff enjoy immunity only in so far and to the extent they are granted by the receiving state. Consular agents have only functional immunities with regard of the exemptions listed in article 45 of the VCCR.

What must you do if you are summonsed?

A diplomatic mission, consular post, diplomatic agent, consular officer or member of the administrative or technical staff may receive a summons in a civil case. Under article 29 of the VCDR, the person of a diplomatic agent is inviolable. Process may therefore not be served on diplomats of a sending state by authorities of the receiving state (including judges). Although the provisions of the VCCR are slightly less strict than those of article 29, state practice and doctrine support the view that the same conclusion must be drawn for consular officers. However, the Ministry has no power to prevent such a lawsuit because the Somaliland judiciary is independent.

If you are summonsed to appear in a Somaliland court of law, you should not await developments but engage an attorney immediately. The Ministry is willing, upon request, to give informal advice to diplomatic missions on how to deal with these matters.

Bailiffs

A bailiff is not entitled to serve a summons on a person who enjoys inviolability. However, the Ministry has no power to prevent it. If a bailiff arrives at a diplomatic mission, consular post or the house of a diplomatic agent, he should be told to contact the Ministry of Foreign Affairs. If the door is opened, the bailiff may succeed in entering the building. The Ministry would like to stress that embassies and consular posts should only accept summonses directly from the Ministry.

Witnesses

If a consular officer or member of the administrative or technical staff is summonsed to attend judicial or administrative proceedings as a witness, he or she may not refuse. (Article 44 VCCR). A diplomatic agent is under no obligation to act as a witness (article 31 VCDR).

5.3 Immunity from criminal jurisdiction

Members of diplomatic missions and members of their families who form part of their households enjoy immunity from criminal jurisdiction (article 31 VCDR). If there are suspicions that an offence has been committed by a privileged person, the Public Prosecution Service will pursue the case, unless immunity is invoked. It will then ask the Ministry of Foreign Affairs to establish whether the suspect enjoys such immunity. In the case of serious criminal offences, the Ministry of Foreign Affairs (or another authority such as Customs or and Border Police can request that immunity be lifted. The Ministry may also issue a warning, via the head of the mission or directly to the person concerned. In more serious cases the person concerned will be asked to leave the country.

5.4 Traffic violations

Like anyone else, privileged persons who commit a traffic offence are liable to be fined. The Somaliland expects privileged persons to respect its laws and to pay fines imposed for an offence without delay.

In case of a change of address, staff members should always notify the relevant authorities (the Ministry of Foreign Affairs, the Tax and Customs Administration or staff who are registered with it, the municipality) of their new address as soon as possible after they have moved. Fines should be paid by transferring the amount due to the Somaliland tax Authorities.

6. Notifications of changes

6.1 Address and contact details

The Protocol Department is aware of the fact that the Missions, while sending the notification of arrival, are not always able to provide details of private addresses and phone numbers of the newly arrived members of staff. However, after they have settled, in many cases the Protocol Department is not informed of the addresses. This information is very important for the members of Mission, as their residences enjoy inviolability, as long as the residence is known and registered as such with the authorities. Therefore official notification of addresses of private residences is essential to enjoy inviolability.

Please note that the correct address of officials, family members, locally employed staff and household staff (not merely the address of the diplomatic mission, career consular

post or international Organization) must be given in full as soon as it is available. Any change of address must be notified to the Ministry without any delay.

6.2 Transfers

Diplomatic Missions and Consular Posts should notify the Ministry of Foreign Affairs and international Cooperation of the transfer of ANY and ALL staff members of the Mission and Consular Posts. In the event of a transfer, an official note verbale for transfer should be communicated to the Protocol department.

6.3 Birth and Death

In the case of births and deaths it is required to notify the Ministry of Foreign Affairs with a Note verbale.

Birth

A child is considered a Somaliland national by birth only if either the father or the mother are Somaliland national. A copy of the birth certificate should be submitted to the Protocol department accompanied by a Note verbalee.

Death

The same notification procedure should be followed in the event of death of a staff member or a family member. A copy of the death certificate must be submitted together with the identity card to the Protocol department by Note verbalee.

7. Hargeisa International Airport

7.1 VIP Card

Eligible persons from diplomatic missions and consular posts can obtain access to the VIP lounge by means of a VIP card containing all his/her information. VIP cards are obtainable for persons who are required to be present in the VIP lounge for the purposes of their work and by reason of their position:

The VIP card, for persons who is present several times a week;

- Each consulate is eligible to apply for a limited number of VIP cards based on the number of diplomatic staff;
- Each Consulate with a staff of no more than three diplomats qualify for a maximum of three VIP cards;

- Consulates with more than three diplomats may apply for a maximum of five VIP cards.

The VIP cards are intended for specific individuals and should be applied for and collected direct from the MFA&IC.

7.2 VIP Lounge

The protocol Department will look after the arrangements for the use of VIP lounges by Head of Missions. Any spouses and children of Head of Missions are not entitled to use VIP Lounges unless they are accompanying the Head of Mission on a trip.

The request forms for use of the VIP lounge should be filled and sent to the protocol Department with an official note verbale.

7.3 Security officers accompanying

Heads of state and government and foreign ministers are allowed to bring in armed security officers on official and working visits only. No other official visitors may be accompanied in such a manner. The protection of heads of state and government and foreign ministers is in principle the sole responsibility of the Somaliland authorities. Heads of State and Ministers may be accompanied by the following numbers of foreign armed security officers:

- Heads of state: in principle a maximum of four armed security officers;
- Heads of government: in principle a maximum of two armed security officers;
- Foreign ministers: in principle a maximum of two armed security officers.

Diplomatic missions are required to provide the following information so that the necessary arrangements can be made:

- name, place, date of birth and passport number of the security officer(s);
- name, type and registration number of the firearm and rounds of ammunition;
- The mode of transport and place, date and time of arrival and departure (if commercial airlines are to be used the flight number should be stated).

Armed security officers who are not allowed to carry their arms during their stay in the Somaliland will be required to deposit them at the Airport or at another location designated by the Somaliland authorities. The name, type and registration number of the firearm will be recorded. The firearms and ammunition will be returned when the security officer leaves the Somaliland.

8. Security

As a consequence of the terrorist attacks that have taken place all over the world in recent years, new and additional measures to protect buildings and persons have been put in place. The impact of such developments is reflected in Somaliland security policy for diplomatic missions and consular posts. Somaliland is keenly aware of its special duty towards diplomatic missions and consular posts and has customized its security policy to take that responsibility into account. The Protocol Department is the contact point for requests and questions concerning security matters. It maintains close contact with the office of the Somaliland National Police through its Surveillance and Protection Department, which is directly responsible for security policy and security matters concerning diplomatic missions and consular posts.

8.1 Protection of persons

In exceptional circumstances, it may be necessary to implement specific protection measures for specific persons. The initiative for such protection may come from the Somaliland authorities or from the diplomatic missions and consular posts concerned. In the case of such an eventuality, the police will consult with the Somaliland intelligence agencies responsible for threat assessments and determine the appropriate threat level, which may lead to additional measures being put in place to protect the person involved. Protective measures will be reevaluated from time to time to ensure they are appropriate to the situation. For example, protective measures will be scaled down as threat levels diminish. Diplomatic missions and consular posts themselves play an important role in providing the host country authorities with up-to-date information on any threats or other relevant developments. However, final responsibility for protection measures always rests with the Somaliland government. Therefore, the cooperation of protected persons with the security agencies is of the utmost importance.

8.2 Firearms

Diplomatic member, administrative and technical staff of the mission upon prior permission from the ministry, may import firearms for official use, provided these weapons are registered to Mission inventory.

Firearms imported by the Members of Diplomatic Consular Missions must be exported upon the termination of the office.

8.3 Protection of Premises and Buildings

The Somaliland undertakes to provide all the appropriate protection for the premises and buildings of diplomatic missions and consular posts against any intrusion or damage and to prevent any disturbance of the peace or impairment of their dignity.

In addition to the general security measures that apply in the Somaliland in respect of persons and property, extra measures may be taken to protect diplomatic missions and consular posts, based on threat levels determined by the Somaliland National Police.

Diplomatic missions and consular posts should first contact the Protocol Department of the Ministry of Foreign Affairs to report any security threats or risks to their buildings or their staff. The Ministry will then contact the relevant competent authorities, which will take the appropriate security measures.

If a diplomatic mission or consular post has information that its peace is likely to be disturbed, it should inform the Ministry of Foreign Affairs's Protocol Department at +25263 4240331 or +25263 4424521

9. Vehicles

National driving Licenses of the members of Diplomatic and Consular Missions and International Organizations are considered valid in Somaliland, but must be accompanied at all times by notarized Somaliland translations.

9.1 Registration

Distinctions are made between vehicles that had never been registered in Somaliland and those previously registered with an ordinary number plate.

a) For vehicles purchased in Somaliland or in the Somaliland Customs Territory, the request for registration shall be carried out by means of a Note Verbale addressed to the Ministry's Directorate General and accompanied by:

- An application for prior exemption from VAT,

b) For vehicles newly purchased within the Somaliland Customs Territory, the request for exemption shall be sent to this Ministry's Directorate General by Note verbale, which shall be accompanied by:

- The corresponding form, duly completed, and the pro forma invoice.

9.2 Driving license

Driving in the Somaliland is only permitted with a valid driving license. Driving without a driving license is a criminal offence. Privileged persons with a valid, non-Somaliland driving license are allowed to drive with it in the Somaliland only in combination with a

valid privileged person's identity card issued by the Ministry of Foreign Affairs and International cooperation. Privileged persons may exchange their foreign driving license for a Somaliland driving license by following appropriate procedures. Where the privileged holder of an Somaliland driving license is registered with the Ministry of Public Works and Housing, the application should be submitted to the Transportation Department, Ministry of Public Works and Housing.

9.3 Insurance

Diplomatic and consular officials do not have social insurance cover under article 33 of the VCDR, article 48 of the VCCR. Please be advised that in Somaliland a private company called Takaful Insurance for Africa is available. For more details please visit: <http://www.islamicfinance.de/?q=taxonomy/term/2824>

Number Plates

Depending on the type of Mission, the Mission itself and its accredited staff the following types of number plates shall be available:

- Diplomatic Missions and Diplomatic Agents: Number plates with a red background and the letters CD.
- Career Consular Posts and career Consular Officers: Number plates with a green background and the letters CC.
- Technical-administrative staff and consular employees: Number plates with a yellow background and the letters TA.
- International Agencies and their staff: Number plates with a blue background and the letters OI.

10. Tax Privileges

10.1 Custom Tax

For goods and vehicles newly purchased in the Somaliland Customs Territory, the request for exemption shall be sent to this Ministry's Director General by Note verbale, and shall be accompanied by:

- The corresponding form, duly completed, and the pro forma invoice.
- Technical Inspection Card for the vehicle (copies in blue and pink) or certificate of its technical characteristics, in Somaliland, issued by the manufacturer or its agent in Somaliland. The characteristics to be included in this certificate are stated in the Annex to the note verbale mentioned above.

Vehicles imported from outside the Somaliland territory

Prior to processing the request to register a vehicle, an import authorization must be requested, by means of a note verbale addressed to the Director General , expressly indicating the chassis number, make, model, registration number, Customs Office through which the importation shall be processed, and country of origin. This Ministry will convey the request to the Department for Customs and Special Taxes that, once received, will inform the Embassy concerned by Note verbale.

10.2 Importing vehicles

Diplomatic Missions, career Consular Posts and International Agencies with headquarters or offices in Somaliland, as well as Diplomatic Agents, career Consular Officers, administrative- technical staff and accredited consular employees, provided they are not Somaliland nationals and are accredited to the Ministry of Foreign Affairs and International Cooperation, shall be entitled to importation of vehicles under the diplomatic exemption system and to obtain number plates under the special system.

The maximum number of vehicles that may be acquired with these privileges for official and private use are as follows:

For official use:

- Diplomatic Missions: vehicles with CD number plates, maximum depending on need.
- Career Consular Posts: vehicles with CC number plates, maximum depending on need.
- International Agencies: Variable, pursuant to the Headquarters Agreement. These vehicles shall have OI number plates.

For private use:

- Ambassador-Head of Mission: Up to four vehicles with CD number plates.
- Other Diplomatic Agents: Three vehicles with CD number plates.
- Career Consular Officers: Three vehicles with CC number plates.
- Administrative-technical staff and consular employees: One vehicle with TA number plates.
- Accredited staff at International Agencies: may register the number of vehicles set out in the headquarters agreement, without exceeding the limits set in the preceding paragraphs. These vehicles shall carry OI number plates.

10.3 Income tax

10.3.1 International Staff

Staff of diplomatic missions and consular officers are exempt from Somaliland income tax in relation to earnings derived from their diplomatic or consular duties (article 34 VCDR and article 49 VCCR). This means that they will only be taxed on income not related to their official activities in Somaliland, or on immovable property located in Somaliland (such as second homes).

10.3.2 Local Staff

Staff members with Somaliland nationality or a permanent residence permit do not enjoy the aforementioned tax exemptions

10.4 Value Added Tax

Diplomatic missions and consular posts will be exempt from VAT on the delivery of goods (excluding food, drink and tobacco products) and the performance of services intended for *official use*.

Staff of diplomatic missions and consular posts

Exemption is granted from VAT on movable property (other than motor vehicles) intended for personal use, and on goods other than food, alcoholic beverages and tobacco. No exemption will be granted if purchases made by different persons other than for diplomatic missions or consular posts have been added together on the same invoice.

The exemption does not apply to goods supplied by hotels, restaurants, cafés, catering organizations and related bodies. Furthermore, immovable property and services are excluded from the exemption. Nor is exemption from VAT granted in respect of goods which are used for business purposes, or which are sold, given away, hired out or in any other way put at the disposal of third parties by the person concerned.

Exemption from VAT takes the form of a refund of tax paid. This should be applied for quarterly, within three months of the end of the calendar quarter in which the goods or services were supplied. Three original signatures on separate pages indicating the name and position of those authorized to sign should be sent to the Protocol Department.

Procedure for refund of VAT in advance

VAT will be refunded only if the amount of the invoice exceeds 500 USD (excluding VAT). The OB form must be signed by or on behalf of the head of the international organization. In addition, a dated invoice must be submitted for each supply, showing:

- The date on which the goods were delivered or the service provided;
- The name and address of the contractor concerned;

- The name and address of the person to whom the goods or service were supplied;
- The quantity of goods supplied;
- The amount payable for the goods or service;
- The amount of tax due;
- Proof of payment.

Questions about customs rules and VAT refunds, about refunds of excise duties and related taxes, and about VAT refunds for diplomatic and consular missions and international organizations can be addressed by phone +252 634240331 to the Protocol Department .

10.5 Duties on Imports

Subject to certain conditions those eligible for this tax exemption may import goods originating from outside Somaliland.

The Procedure

Goods intended for import into Somaliland by the diplomatic mission can be exempted from tax through use of the Tax Exemption request letter. Please contact the Protocol Department of the Ministry of Foreign Affairs to request the relevant form. The application must be made by the head of the diplomatic mission or his/her authorized representative. His or her name and signature must be recorded at the Protocol Department in advance of the request. He or she must complete and sign the forms and forward them to the Protocol Department

For any further queries concerning (tax-free importation of goods), please contact the Protocol Department.

10.6 Motor vehicle tax

Motor vehicles intended for official use by the diplomatic mission or consular post (i.e. official cars) are exempt from motor vehicle tax.

Staff of a diplomatic mission or consular post may be exempted from motor vehicle tax on vehicles intended for personal use (including use by their dependants).

Exemption from motor vehicle tax is granted on condition that the vehicles concerned have been issued with CD registration plates. Administrative, technical and service staff who have lived in the Somaliland for over 10 years are no longer exempt from motor vehicle tax, whatever arrangements are in force with regard to reciprocity.

Excise duties on motor vehicle fuel

Exemption from excise duties on motor vehicle fuel is granted in respect of motor vehicles intended for official use by the diplomatic mission or consular post (i.e. official cars). This exemption is granted only for motor vehicles with special registration plates on the basis of reciprocity. Administrative, technical and service staff who have lived in the Somaliland for over 10 years are no longer exempt from excise duty on fuel, whatever arrangements are in force with regard to reciprocity.

10.7 Selling a tax free car and equipment

If a car is no longer used for the purpose for which the exemption was granted, the taxes for which the exemption was granted must, as a rule, be paid. Before waiving the exemption, it is advisable to ask Somaliland Tax Authorities to calculate the amount of tax due. A written request may be submitted, stating the registration number and the number of kilometres on the odometer. The request may also be sent to Protocol Department. **The car must not be given away, rented out or in any other way put at the disposal of third parties.**

If you wish to sell a tax-free car to a non-privileged person, you should submit a written request to Ministry of foreign affairs to waive the exemption. Somaliland Tax Authorities will calculate the tax and send the person concerned a collection slip stating the amount of tax due.

10.8 Exporting a tax free car and equipment

If a tax-free car is exported, it may give rise to a variety of situations. In the case of a person with exemption leaving the embassy or consulate and taking the car to a new country of destination, the registration certificate should be returned to Ministry of Foreign Affairs and International cooperation, and there are no tax consequences. However, failure to return the registration certificate will mean that Tax Authorities will continue to send the customer motor vehicle tax bills.

If the car is exported outside Somaliland, the registration certificate should be returned to Ministry of Foreign affairs and International cooperation and there are no tax consequences. However, documents should be submitted demonstrating that the car has been exported outside Somaliland. The Tax authority will provide a certified copy of the registration certificate, which can be used for transportation and registration purposes. After receiving the registration certificate, MFA&IC will inform the tax authority that the car has been exported. Failure to return the registration certificate will mean that the Tax Authority will continue to send the customer motor vehicle tax bills (if applicable). If the car is exported outside Somaliland, VAT and possibly customs

duties are payable since the car is no longer being used for the purpose for which the exemption was granted.

11. Social Services

Article 33 of the VCDR provides that diplomatic agents are exempted from the social security system of the receiving state. However, there are also international instruments on social security that may prevail over national legislation.

Examples include bilateral conventions and Somaliland legislation. Where applicable, the situation must be assessed on the basis of such international instruments.

Education: The Ministry of Education is officially responsible for education in Somaliland. The educational system of Somaliland comprises two years of Early Childhood Development (ECD), eight years of primary education (four years of lower primary and four years of upper primary) and four years of secondary education. University education comprises an average of four years. For more information about Somaliland public and private schools and Universities please contact the Protocol department.

Health: Diplomatic and consular officials can register with a health insurance company and pay a basic premium themselves. Children also can be registered with a health insurance company if they are 18 or younger.

12. Code of Conduct

12.1 Preamble

For the knowledge and benefit of foreign embassies and consulates based in Somaliland provided below is the code of conduct expected of Somaliland officials in their interactions with foreign officials. Somaliland officials encountered by foreign Embassy or Consulate Staff in Somaliland can be expected to conform to the standards and behavior outlined below. Officials of foreign embassies and consulates based in Somaliland are encouraged to carry out their duties and functions in a spirit of reciprocity.

Introduction

With the objective of conducting the official meetings, contacts, negotiations and communications of the Government of Somaliland with foreign governments, international organizations, their representatives and other officials in a more systematic and dignified manner consistent with diplomatic norms and international

practices, this Diplomatic Code of Conduct has hereby been issued as per the Cabinet decision of the Government of Somaliland.

Short Title and Commencement

This code shall be called the "Code of Conduct,"
This Code shall come into effect immediately.

Definition

Unless the subject or context otherwise requires, in this Code "Person holding public office" means any individual holding a position empowered to exercise public authority, observe any duty or shoulder any responsibility in accordance with the constitution or any other prevailing law or the decision or instructions of the organization or officer concerned.

"Somaliland Mission" refers to Somaliland Embassies, Permanent Missions of Somaliland to the United Nations, Consulates-General, Consulates, Honorary Consulates-General and Consulates abroad as designated by the Government of Somaliland. "Foreign Mission" means Somaliland-based foreign Embassies, Missions, Consulates-General, Consulates, Liaison Offices and Honorary Consulates-General or Consulates.

"International Organization" refers to the United Nations, specialized and other agencies under it and the Delegation of the European Union. This phrase also refers to the inter-governmental organizations of regional or international nature.

"International Non-Governmental Organization" means the non-governmental organizations registered in a country and conducting activities in two or more countries. This phrase also refers to the organizations of regional nature based in Somaliland.

"Foreign Diplomats" means diplomatic officials of Somaliland-based foreign missions. This phrase also refers to any other officials enjoying diplomatic privileges as decided by the Government of Somaliland.

"Administrative and Technical Staff of Foreign Missions" means all non-Somalilander employees working in foreign missions other than diplomats. "Local staff" means Somaliland employees of foreign missions, United Nations and other international and regional organizations based in Somaliland and the no diplomatic staff working in Somaliland missions abroad.

12.2 Observance of the Code

This code is applicable to persons holding public office.
It shall be the duty of all, including persons holding public office to observe this Code.

12.3 Courtesy Calls, Official Talks and Meetings

Ministers of the Government of Somaliland or officials of the constitutional bodies or other senior officials should invite representative of the Ministry of Foreign Affairs and other related ministries when meeting ministers, ambassadors or senior government officials of foreign governments.

The representative of the Ministry of Foreign Affairs should prepare the record of talks held during those meetings. In case of the inability of the representative of the Ministry of Foreign Affairs to be present in the meeting because of short notice or other special reasons, the agency concerned should make available to the Ministry of Foreign Affairs. Summary report of the talks and the matters discussed during the meeting. Summary report of meetings, contacts and discussions held by officials of the Ministry of Foreign Affairs should be sent to the Office of the President.

Ministers of the Government of Somaliland or officials of the constitutional bodies or other senior officials should, as far as possible, give prior notice to the Ministry of Foreign Affairs while receiving foreign diplomats or other officials for courtesy or farewell calls, formal talks and meetings. Summary report of the talks and discussions held during such meetings should be made available to the Office of the President and Ministry of Foreign Affairs.

Ministers of the Government of Somaliland or officials of the constitutional bodies or other senior officials should generally contact and hold substantive discussions or talks, other than courtesy meetings, with their counterpart foreign officials. Taking into account the overall interest of the nation and the seriousness of the meeting or issues of discussion, and also keeping in mind the existing hierarchical arrangements and delegation of authority in the country or organization concerned, meetings and discussions may be held with foreign officials of suitable rank.

The Ministry of Foreign Affairs and the Somaliland diplomatic missions abroad should make arrangements for meetings and discussions accordingly. For that, the agencies concerned should write to the Ministry of Foreign Affairs well in advance.

Taking into account the level and seriousness of the meeting or talks with foreigners, the officials concerned should seek the advice of the Ministry of Foreign Affairs on background information and matters to be raised during such talks. It shall be the duty of the Ministry of Foreign Affairs to provide necessary suggestions and relevant information available.

The Honorary Somaliland Consuls-General or Consuls should inform the Ministry of Foreign Affairs and the Mission concerned about matters relating to Somaliland or Somaliland citizens or any other subject including talks on bilateral political, economic, commercial, cultural and other relations, published materials and other matters having direct implications for Somaliland that come to their knowledge.

12.4 Organizing Official Ceremonies, Participation and Courtesies

While accepting invitations to attend events including luncheons, dinners and other social programs other than receptions, luncheons and dinners organized on the occasion of the visit of foreign government ministers, officials and delegations, receptions organized by foreign missions to celebrate their National Days and other state programs, the level of other invitees, the nature of the event and the purpose of the invitation must be taken into consideration. The Ministry of Foreign Affairs may be consulted in case of any doubt about the advisability of attending any program. One should inform his/her senior, verbally or in writing as necessary, about participation in such programs and the conversation and discussions held on those occasions.

Officials attending recreational programs in course of public functions or meetings should maintain the decorum befitting their position while dining and conversing.

Persons holding public office and other government officials, while inviting foreigners to such programs as luncheons, dinners or receptions organized on various occasions including the National Day, must take into account such aspects as reciprocity and status as well as goodwill, friendliness and cooperative feelings towards Somaliland and the Somaliland people to determine the appropriateness of such invitation.

12.5 Agreements and Commitments with Foreigners and Diplomatic Correspondence

While concluding an agreement or an understanding of any kind with a foreign government or a regional or an international organization or in situations creating any obligation, prior approval and participation of the Ministry of Foreign Affairs must be ensured in keeping with the Rules of the Government of Somaliland.

Commitments made by ministries, constitutional bodies and other government agency officials in meetings held at home or abroad with the representatives of foreign governments and organizations must be communicated to the Ministry of Foreign Affairs as soon as possible. Likewise, the Ministry of Foreign Affairs and its officials should keep the relevant agencies of the Government of Somaliland informed about their own activities if related to these agencies and facilitate as necessary. Annual progress report of the performances of Somaliland diplomatic officials and representatives abroad should be prepared and submitted by the Ministry of Foreign Affairs to the Office of the President. Concurrence of the Ministry of Foreign Affairs shall be obtained before inviting foreign government counterparts and other guests to visit Somaliland.

Correspondence done on behalf of the Government of Somaliland with foreign missions, resident representatives of regional and international organizations and diplomatic officials must be sent through the Ministry of Foreign Affairs in keeping with the Rules of the Government of Somaliland. The Ministry of Foreign Affairs may provide any advice or suggestion to the agencies concerned as necessary. Correspondence on behalf of the Government of Somaliland with foreign governments or organizations, must be channeled through the Somaliland mission stationed in or accredited to the country. In

case such correspondence is needed to be done through foreign missions in Somaliland for some practical reasons, the details must immediately be made available to the Somaliland mission abroad concerned.

Various agencies of the Government of Somaliland, while designating focal point for correspondence and contact with foreign governments, agencies and regional and international organizations, must designate the agency concerned of the Government of Somaliland or a particular position, not an individual. The postal and email addresses and phone numbers of the designated focal point should be those of the government agency concerned. For official business, the official contact number and address must be used.

12.6 Foreign Visits, Representations, Presentations and Reporting

The address, speech, statement or remarks to be made by Somaliland delegations or officials visiting abroad to attend any meeting, conference, ceremony, debate and programs must be in accordance with the policies of the Government of Somaliland. The opinion of the Ministry of Foreign Affairs should be sought in respect of the policy position, address, speech, statement or comments to be made abroad by the leader and members of the delegation on behalf of the Government of Somaliland. Similarly, concurrence of the Ministry of Foreign Affairs must be obtained before submitting proposals to the Cabinet on matters requiring the Ministry to issue credentials. It shall be the duty of Somaliland missions concerned to extend necessary cooperation on substantive part of related programs to the high-level delegations visiting abroad in connection with official business. Those individuals must submit summary report to the agency concerned upon completion of the visit. The agency concerned must provide information promptly to the Ministry of Foreign Affairs on matters so required in accordance with the rules. No one should initial on any type of understanding without having prior approval from the authorized official on agency.

While sending delegations on behalf of the Government of Somaliland for participation in various events at the invitation of foreign governments or the regional or international organizations, the ministry or agency concerned should channel its communication with the host country, mission or organization through the Ministry of Foreign Affairs.

Every Somaliland delegation led by an official visiting abroad on official assignment must, as far as possible, include representatives from the Somaliland mission concerned and the Ministry of Foreign Affairs as necessary. Representation of the Ministry of foreign Affairs must be ensured in internal discussions preparatory to the participation of Somaliland delegations to meetings abroad.

Persons holding public office must use the kind of passport as specified in the Passport Act and the Passport Regulations while visiting abroad on official business.

Correspondences relating the foreign trips of government delegations should be made through the Ministry of Foreign Affairs. In case Ministry of Foreign Affairs holds

contrary opinion regarding the appropriateness of certain visits, that should be communicated to the agencies concerned for reconsideration well in time.

12.7 Dress Code and Language

Persons holding public office, while attending events like formal ceremony, lunch on, dinner, reception etc. on the occasion of the National Day of Somaliland or of any foreign country, should wear the National dress or formal attire in accordance with international practice also taking into account the dress code indicated in the invitation card.

Persons holding public office and government officials should wear a decent dress befitting the occasion or a formal dress in accordance with international practice at formal meetings, negotiations and discussions with representatives of foreign governments or agencies and officials of international organizations.

All personnel working at the Ministry of Foreign Affairs and the Somaliland missions abroad should behave with courtesy and wear suitable and presentable dress. Courteous and decent language should be used during contacts, communications and interactions with foreigners. If an English language interpreter is needed for a formal interaction with foreigners, the Ministry of Foreign Affairs may be approached and the Ministry shall depute a qualified foreign-service officer for the purpose. Officials who do not have the requisite level of proficiency in English shall communicate through the interpreter. Care should be given to use correct, courteous and comprehensible language.

12.8 Conduct of Diplomatic Functionaries or Those Holding Such Responsibilities

All individuals including public office bearers performing diplomatic functions and holding diplomatic responsibilities shall have to conduct in accordance with international standards. Members of Somaliland Foreign Service as well as Somaliland Ambassadors, Consuls-General and other officials from outside the Foreign Service should conduct in accordance with the internationally accepted diplomatic norms, values and practices.

Heads of Somaliland Diplomatic Missions and other officials of the Mission should not abuse their diplomatic privileges and immunities. The Heads of Somaliland Diplomatic Missions or their spouses or diplomatic officials should not hold any position of benefit or engage in business activities. Diplomatic Bag/Pouch should not be used for private purposes.

Persons holding public office should not give statements, publish materials and engage in activities detrimental to the existing relations of Somaliland with friendly countries, or be part of any such activities. They should neither act in contravention to the agreements concluded with regional and multilateral organizations to which Somaliland is a party nor be part of any such acts.

The Heads of Mission and other officials should not charge any kind of fee or money to Somaliland or foreign nationals, except as provided for by the existing laws, rules, and bylaws or as otherwise determined by the Ministry of Foreign Affairs or any other agency of the Government of Somaliland on the basis of specified standards, directives or decisions. The record of income and expenditure of funds collected as above should be maintained in a transparent manner and the statement of which should be reported to the Ministry of Foreign Affairs regularly. The Ministry of Foreign Affairs and the Head of the Mission concerned should regularly supervise and monitor for ensuring the effective implementation and full compliance of this provision.

While creating welfare funds in the Missions for the benefit or rescue of Somaliland workers abroad, prior approval of the Ministry of Foreign Affairs should be obtained and necessary directives, standards and operating procedures in this regard should be prepared and arrangements should be made to maintain the record of income and expenditure in a transparent manner. The receipt of any salary, allowance, insurance, or blood money payable to the Somaliland workers abroad or their legal heirs, when received through any Mission, should be communicated to the Ministry of Foreign Affairs, and the person concerned or his/her legal heirs as soon as possible. Arrangement should be made to handover such amount of money to the person concerned through the Ministry of Foreign Affairs as soon as possible. The Ministry of Foreign Affairs and the Head of Mission concerned should regularly supervise and monitor for ensuring the effective implementation and full compliance of this provision.

The Ministry of Foreign Affairs should submit an annual report of compliance of this Code by the individuals and officials with diplomatic functions and responsibilities to the office of the President.

12.9 Prohibited Acts

Officers holding public offices are prohibited to do the following:

- Provide any confidential and sensitive national information to anyone including foreign diplomats and administrative or technical employees and local staff of foreign missions.
- Leak or publicize information relating to talks or negotiations, while they are in progress, in a manner that could affect the outcome of such talks or negotiations.
- Issuance of public notice relating to the Ministry of Foreign Affairs or to the conduct of foreign relations of Somaliland by individuals other than the Minister for Foreign Affairs, and Spokesperson of the Ministry of Foreign Affairs or any other authorized official.
- Accept any gift, donation, grant, loan, remuneration or any other special favor except simple gifts offered during special occasions by any foreign diplomat, mission or officer thereof, without prior approval of the Government of

Somaliland or of the agency concerned. "Special Occasion" refers to National Days, festivals, exchange of bilateral visits at various levels and courtesy or farewell calls.

- Avail or make efforts to avail of any personal benefit, expensive gifts except simple gifts offered as a token of courtesy, or any other favor relating to such opportunities as employment, scholarship or medical treatment for oneself or family members from functionally associated foreign individuals, organizations, governments or agencies.
- Be a partner or an associate in the establishment, registration or management of any foreign company or organization.
- Accept any full time or part time outside job supported and endorsed by a foreign diplomat or a foreign mission.
- Unnecessarily share information with foreigners on the pay or other Emoluments and benefits of oneself or of others or make comments on aspects of personal life such as marital status, age and the like.
- Seek personal invitation or financial assistance from any foreign mission, regional or international inter-governmental organization or international nongovernmental organization for study tours or any other visit without proper authorization.
- Request any foreign mission, regional or international inter-governmental organization or international non-governmental organization or an officer thereof to invest in or provide assistance to projects exclusively designed on political considerations or to cater to the interest of a person or certain individuals or of any other vested interest group.
- Make unauthorized correspondence or contact or meet and discuss with foreign diplomats or any officer in a foreign mission or with officials of any regional or international inter-governmental organization or international nongovernmental organization.
- Make unauthorized representation or unauthorized commitment on behalf of the Government to foreign diplomats or foreign missions.
- Make false claims as regards one's own official status and authority with foreign diplomats, employees of foreign missions or anyone else.
- Accept invitation to; deliver a speech, address or make statement, express views or make comments in programs not relevant to one's own official duty and responsibility.
- Abuse authority in a manner to mete special favor to any foreign diplomat or an employee of a foreign mission.
- Accept invitations to functions that are not relevant and consistent with the individual's official responsibility, status or position.

- Correspond with countries or foreign organizations not recognized by the Government of Somaliland or meet with representatives thereof and participate in events organized by such organizations and individuals.
- Establish undignified contacts or relations with or take personal benefits from foreign governments, diplomats, diplomatic agencies or delegations.
- Accept any foreign decoration, medal, honor or honorary degree other than academic degrees or those that are directly connected with academic achievement or academic excellence without prior approval of the Government of Somaliland.
- Use foreign diplomats, foreign missions or employees of regional or international inter-governmental or international non-governmental organizations or development co-operation missions in putting undue pressure or influence on officials of the Government of Somaliland or any other agency for personal interest.
- Enter into the chancery or residential premises of foreign diplomatic missions based in Somaliland except for formal programs or duly accepted invitations.
- Oppose prevailing laws, official policies, plans, proclamations, decisions and approved programs of the Government of Somaliland or make adverse comments thereof.

12.10 Monitoring of the Observance of the Code

There shall be one Standing Monitoring Committee to monitor the compliance of this Code.

12.11 Standing Committee for Monitoring

There shall be a Permanent Monitoring Committee consisting of the following:

- (a) Chief of Protocol of Ministry of foreign affairs
- (b) Director General Ministry of Foreign
- (d) Director General of Justice
- (e) Director General Ministry of Internal Affairs
- (f) Office of the DG of internal affairs will act as coordinator of the standing for monitoring

Coordinators of the committee shall call committee meetings as necessary and may invite any officials or individuals to participate in the meetings, as deemed necessary. The committees may, as necessary, draw the attention of organizations or individuals concerned, verbally or in writing, for the compliance of this Code. The committees may formulate their own working procedures, as necessary.

Whenever a person holding a public office is found to have violated this Code, it shall be the duty of persons holding public office as well as every Somaliland citizen to bring it to the notice of the monitoring committee as early as possible. Provisions contained in the prevailing laws of Somaliland shall apply as they are.

12.12 Miscellaneous

As for additional conducts to be undertaken by an individual to be assigned as the Head of the Somaliland missions abroad, the Ministry of Foreign Affairs may provide the necessary guidelines. It shall be the duty of such officials to carry out those directives.

Officials of from Foreign Ministry – Minister of Foreign affairs, Director General, Director of Political Department, Director of Protocol Department may supervise the work of Somaliland missions abroad in accordance with the Rules Somaliland. Written reports shall be submitted to the Minister of Foreign Affairs.

This Code shall not impede the enforcement of existing Codes of Conduct being implemented for officials of elected and constitutional bodies, civil service, security agencies, and various other agencies of the Government of Somaliland.

In case of any confusion in the implementation of this Code and any other Code of Conduct adopted by other government agencies, this Code shall prevail with regard to diplomatic conduct and courtesies.

13. Contact details (Ministry, Immigration, Security, Emergencies)

13.1 Ministry of Foreign Affairs

Salebaan Mahamuud Daahir

Director of Communications

Mobile: 00252 633471672

Email: salebaancm@slforeign.com

Abdiqani Ahmed Hassan

Director of Political Department

Mobile: 00252 634801009

Email: abdiqani.ahmed@slforeign.com

Abdirazak Mohamed Said

Director of International Cooperation

Mobile: 00252 634098236

Email: abdurazak.gees@slforeign.com

Ahmed Elmi (Suudi)
Director of Protocol
Mobile: 0634240331
Email: Ahmed.Elmi@slforeign.com or suudi191@gmail.com

13.2 Emergencies

Police: 999
Firefighters: 990

13.3 Security

Col. Abdi Ahmed
Colonel / Head of RRU and SPU
Mobile: 0634130000
Email: col.abdi@ebd.slpolice.org

Khadar Mahamuud
Deputy
Mobile: 0634424421 or 063479990

13.4 Somaliland Immigration Office

Col. Mohamed Osman Caalin
Director of Immigration's office
Mobile: 0634427772 or 0634241147
Email: maxamedcaalin@gmail.com

Nimo
Executive Secretary of the Director
Mobile: 06342440157
Email: somalilandimmigration@gmail.com